

## **CODE OF CONDUCT FOR SPECTATORS AT THE FIFA FAN FEST™ IN KAZAN**

The present Code of Conduct describes how Spectators shall conduct themselves at the venue as well as their rights and obligations during the Event.

### **1. Notice and acknowledgement of the Fan Fest Code of Conduct**

1.1 Every Spectator agrees and acknowledges that he or she has read, understood and accepted and agrees to be bound by, and comply with this Code of Conduct as well as any other special instructions from the Event Organizers. If considered necessary, the Event Organizers may supplement this Code of Conduct by issuing additional instructions aimed at providing security and maintaining public order at the venue, preventing or eliminating threats to human lives or health, and ensuring the safety of their personal belongings.

1.2 The Event Organizers reserve the right to modify this document, which will be in compliance with Russian Federation legislation. Spectators can view the latest version of this Code of Conduct at information stands and on the website of the Fan Fest.

1.3. The Event Organizers will put this Code of Conduct up on notice boards next to entrances to the Fan Fest.

### **2. Access to the Fan Fest**

2.1 A Spectator may be granted access to Fan Fest if he or she has successfully passed the search and screening procedures, including an inspection of the Spectator's personal belongings.

2.2 Spectators are allowed to enter the Fan Fest venue on the working days of the Fan fest according to its opening hours as determined by the Event Organizers. Spectators can find the latest information about the Fan Fest working hours at information stands and on the website of the Fan Fest.

2.3 Spectators agree and acknowledge that they have the right to access only those Fan Fest zones which are specified by the Event Organizers.

2.4 Disabled people and people with limited mobility will be permitted to enter the venue with a manual or electric wheelchair or mobility scooters.

### **3. Conduct by the spectators**

3.1 During the Event, Spectators are obliged to:

3.1.1. at all times during their stay at the venue, conduct themselves in a manner that does not offend, endanger the safety, or unnecessarily hinder or harass other Spectators and/or accredited persons;

3.1.2 enter the Fan Fest only through the designated entrance, unless otherwise specified by the Event Organizers. Spectators can move freely within the Fan Fest territory zones that do not require additional access rights;

3.1.3. pass through search and screening procedures, including an inspection of personal belongings, when entering by foot or arriving at the Fan Fest and/or an adjacent territory in a motor vehicle;

3.1.4. present access documents to authorised personnel in accordance with this Code of Conduct when entering by foot or arriving at the venue and/or an adjacent territory in a motor vehicle;

3.1.5. when arriving at the venue and/or an adjacent territory in a motor vehicle, show the control and regulatory authorities the passes for motor vehicles issued by the Event Organizers, and also present the motor vehicle for search and screening procedures;

3.1.6. use stairways and emergency exits solely for the intended purpose. Spectators shall leave stairways and emergency exits unobstructed at all times. While passing, they shall not stop in order to avoid creating a situation that will prevent other people passing;

3.1.7. deposit in Storage Lockers any large items or other objects prohibited from being brought into the venue hereunder (excluding items that pose a threat to human lives or health or are banned from circulation by laws of the Russian Federation);

3.1.8. not disturb public order, and follow recognised rules thereof while at the venue;

3.1.9. treat the property of other Spectators and official Event participants, as well the property of the owners (leaseholders) of the Fan Fest and persons in charge of law and order during the Events with respect. Spectators shall also treat the venue property with care, and not litter;

3.1.10. treat other Spectators, the Event Organizers, participants of the Events, owners (leaseholders) and persons in charge of law and order with respect;

3.1.11. immediately inform Stewards, representatives of the control and regulatory authorities, and other persons responsible for law and order at the venue about suspicious items, disorderly conduct, smoke or fire, or the necessity to render medical aid to persons present during the Events;

3.1.12. comply with lawful requests from the representatives of the Event Organizers, the owners (leaseholders) of the venue, Stewards or other persons in charge of law and order during the Events;

3.1.13. upon orders to evacuate the venue, act according to the instructions of the Event Organizers, authorised officials, fire safety regulations and approved evacuation plans, while keeping calm and not causing panic.

#### **4. Prohibited Items**

4.1. Spectators are not permitted to bring into, possess, hold or use at the venue the following Prohibited Items:

4.1.1. Explosives, detonators and any items containing them;

4.1.2. Any weapon, including self-defence, ammunition, or component parts of guns;

4.1.3. Piercing or bladed items, knives, cold steel weapons and any other objects that may be used as a weapon;

4.1.4. Compressed and liquefied gases (except pocketsize lighters);

4.1.5. Flammable and pyrotechnical substances and items regardless of their type and purpose (except for matches and pocketsize lighters), including signal flares, missiles, crackers, gas bottles and items that may be used to make pyrotechnical devices or smoke;

4.1.6. Combustible solids;

4.1.7. Oxidising materials and organic peroxides;

4.1.8. Toxic, radioactive, caustic or corrosive materials;

4.1.9. Poisonous, noxious or pungent substances;

4.1.10. Highly flammable and fuel liquids, flammable gases;

4.1.11. Any colouring matters;

4.1.12. Devices and articles (including self-made items) other than pyrotechnics, which are used to spray various materials and substances ("firecrackers");

4.1.13. Other materials, articles, objects (including self-made items) that can be used to generate smoke or flames;

4.1.14. Materials of an extremist, offensive, or discriminatory nature containing Nazi symbols or attributes, or attributes similar to Nazi symbols, and/or extremist organisation attributes or aimed at discrimination of any kind against a country, person or group based on race, colour of skin, ethnic, national or social background and wealth, birth or any other status, gender, disability, language, religion, political opinion or any other opinion, sexual orientation or on any other

grounds, including but not limited to banners, flags, symbols and paraphernalia, flyers and apparel;

4.1.15. Musical instruments and wind instruments for producing loud sounds (including vuvuzelas). The only exceptions are horns and pipes.

4.1.16. Paper rolls or paper in reams, excluding banners and posters that meet the requirements of this section or as otherwise permitted by the Event Organizers;

4.1.17. Body protection gear: bullet-proof vests, body protection gear used in martial arts or extreme sports, or corsets (except when prescribed by a doctor);

4.1.18. Medical drugs: more than 1 pack of more than 7 different medications (in any form (including aerosols, drops, syringes, etc.) in original factory packaging) and medicinal products, excluding medications in quantities prescribed by a doctor, conditional upon presentation of a prescription or a photocopy thereof (a prescription in English or Russian);

4.1.19. Narcotic or psychotropic or toxic substances or their precursors, including in the form of medicinal products, excluding medications in quantities prescribed by a doctor, conditional upon presentation of a prescription or a photocopy thereof (a prescription in English or Russian);

4.1.20. Work tools;

4.1.21. Glass containers and bottles;

4.1.22. Liquids in containers larger than 100ml;

4.1.23. Thermoses and flasks;

4.1.24. Food and beverages (including alcoholic beverages);

4.1.25. Mounts for photo and video equipment (with three supports (tripods) or one support (monopod, including "selfie sticks");

4.1.26. Aerosol cylinders, excluding medications in quantities prescribed by a doctor, conditional upon presentation of a prescription or a photocopy thereof (a prescription in English or Russian);

4.1.27. Any animals, other than assistance dogs, conditional upon presentation of the dog's veterinary record indicating that all vaccinations are up to date and official documentation stating that the dog is an assistance dog;

4.1.28. Folding chairs or benches;

4.1.29. Bulky items with the sum of sizes in length, width and height exceeding the total limits of 75cm;

4.1.30. Scooters that are not intended for transportation of disabled persons or persons with limited mobility, excluding electric three- or four-wheeled scooters and electric wheelchairs (wheelchairs, electrically powered wheelchairs and scooters shall be no more than 700mm wide and 1,300mm long with a turning radius not exceeding 900mm and a turning width not exceeding 1,500mm. Powered wheelchairs and scooters shall not be able to go above a speed limit of 6km/h).

4.1.31. Sports gear and sports equipment, including bicycles, roller blades, skateboards and kick scooters;

4.1.32. Radioelectronic devices and high-frequency devices, excluding commonly used radioelectronic devices allowed for use without being tagged pursuant to Russian Government Resolution No. 646 of 9 July 2016 and the Ministry of Telecom and Mass Communications Order approving the Procedure for Tagging Radioelectronic Devices Used at 2018 FIFA World Cup Russia™ and FIFA Confederations Cup Russia 2017 Venues;

4.1.33. Flags and banners larger than 2 x 1.5m. Smaller flags and posters are allowed on the condition that they are made from a material categorised as a “low fire hazard”, are compliant with all codes and standards, and are not prohibited under any other sections of this Code of Conduct;

4.1.34. Poles for flags or posters of any type. It is allowed to use only flexible plastic poles and so-called two-piece poles no longer than 1 meter and no more than 1cm in diameter and made from a material that is not a fire hazard;

4.1.35. Items with trademarks or other kinds of advertising symbols or information, demonstration of which can be used for commercial purposes;

4.1.36. Advertising materials of any kind, printed products with religious, political or offensive content, or information that contravenes public order and/or morals (including banners, streamers, posters, signs or their equivalents), excluding religious books for personal use as well as banners no larger than 2 x 1.5m whose content should be aimed at supporting the football players and should not contain any offensive, obscene or provocative text, words, symbols or images, including those aimed at discrimination of any kind against a country, person or group based on race, colour of skin, ethnic, national or social background, birth, wealth and any other status, gender, disability, language, religion, political persuasions, sexual orientation or on any other grounds;

4.1.37. Television and telecommunications equipment;

4.1.38. Devices used to record, transmit, stream, upload, publish on the internet or otherwise distribute sound, video or photographic images, descriptions, data, Match results or statistics using any method of transmission, including the internet, radio, television, transmission via a computer, mobile phone, auxiliary devices for managing data, or via any media or platforms, other digital technologies, networks

for distribution, display or transmission of data and other functionality, including social networks or blog platforms, websites, applications and other similar media devices, as well as any existing or future media technologies (either those currently known or which may be invented or developed in the future) if these actions are done for commercial purposes;

4.1.39. Equipment that may interfere with holding the Events or create an inconvenience for the participants (laser devices, lights), radio stations, or sound amplification means, excluding universally accepted devices intended for expressing support for football players;

4.1.40. Masks, helmets or any other means of disguise or items specifically designed for concealing a person's identity, except as otherwise expressly specified by the Event Organizers;

4.1.41. Umbrellas that are longer than 25cm when closed;

4.1.42. Moving and gliding aircraft or their models (gliders, drones, kites, etc.);

4.1.43. Any quantities of powdery materials, excluding medicines in accordance with p.4.1.18 and personal care products;

4.1.44. Any items that outwardly resemble any Prohibited Items or are copies or equivalents thereof.

Deciding whether or not a device that generates noise may be brought into the venue is the responsibility of LOC employees tasked with coordinating operations in screening areas during FIFA Fan Fest™ (due to the fact that it is impossible to compile an exhaustive list of such devices).

Deciding whether or not a material may be brought into the venue is the responsibility of LOC employees tasked with coordinating operations in screening areas during the FIFA Fan Fest™ (due to the fact that it is impossible to compile an exhaustive list of such materials).

## **5. Prohibited actions**

### **5.1. During the Events, Spectators are prohibited from:**

5.1.1. violating the venue access control procedures described in section 2 above;

5.1.2. penetrating the venue and adjacent areas (utility rooms, VIP zones, media compound), other areas restricted by the Event Organizers;

5.1.3. insulting any other persons (which includes by use of banners, signs and other means of visual propaganda) and carrying out any other activities that humiliate and insult people, their human dignity or business reputation, acting, chanting or using language in any way that is discriminatory or extremist, aimed against a country, person or group based on race, colour of skin, ethnic, national

or social background and wealth, birth or any other status, gender, disability, age, language, religion, political or other opinion, sexual orientation or on any other grounds;

5.1.4. making actions endangering the life, health and safety of the doer, as well as of any other persons present during the Events or in an adjacent territory;

5.1.5. acting in a manner that could detract from the Events;

5.1.6. engaging in any activity that could compromise the safety, security or reputation of the Events;

5.1.7. smoking in any venue zone, except in dedicated outdoor smoking areas, if in existence;

5.1.8. violating the requirements of the fire prevention rules of the Russian Federation;

5.1.9. making inscriptions or drawings on signage, structures, buildings, installations, surfaces on venue premises, posting announcements, posters, stickers or other advertising and/or communications materials, or placing foreign objects in their vicinity without approval from the Event Organizers;

5.1.10. attempting to climb onto fences, balustrades, lighting installations, masts, load-bearing structures or trees located on the territory of the venue;

5.1.11. disrupting the operation of the venue utilities, including power supply, lighting (including emergency lighting), ventilation, water supply, sewage, air conditioning, and any other systems;

5.1.12. creating any hindrances during the Events at staircases and in any zones, without limitation to those which are intended for evacuation, including passages, exits and entrances (both main and emergency), or creating any hindrances to vehicle circulation;

5.1.13. entering the stage or the area around the stage;

5.1.14. holding any public actions not outlined in the guidelines of the Events or not in compliance with Russian legislation;

5.1.15. engaging in unauthorised distribution of flyers, booklets and publications, advertising materials and apparel, other types of promotional or propaganda activities, excluding materials whose content is aimed at supporting the football players and does not contain any offensive, obscene or provocative texts, words, symbols or images, including those aimed at discrimination against a country, person or group based on race, colour of skin, ethnic, national or social background and wealth, birth or any other status, gender, disability, age, language, religion, political or other persuasions, sexual orientation or on any other grounds;

- 5.1.16. starting a fire or launching pyrotechnics at the venue and/or an adjacent territory;
- 5.1.17. making actions that could cause crowding in a manner that creates a risk of a stampede or public disturbances;
- 5.1.18. damaging vegetation, plants, cultural or natural heritage sites, or violating requirements established for special areas;
- 5.1.19. engaging in the unauthorised displacement, deliberate damage, arson and/or overturning of waste bins;
- 5.1.20. engaging in unauthorised dismantling, displacement or vandalism or causing other damage to any venue signage and temporary devices used for traffic control and management;
- 5.1.21. demonstrating messages on any signs, signage or tarpaulins without the written consent of the Event Organizers, flags, banners or posters prohibited hereunder, materials of an offensive or discriminatory nature aimed at discrimination of any kind against a country, person or group based on race, colour of skin, ethnic, national or social background and wealth, birth or any other status, gender, disability, age, language, religion, political or other opinion sexual orientation or on any other grounds, including but not limited to banners, flags, symbols and paraphernalia, flyers and apparel;
- 5.1.22. promoting any political or ideological messages;
- 5.1.23. securing flags and banners to surfaces of structures and installations at the venue, except as authorised by the Event Organizers;
- 5.1.24. making actions which disturb public morals and norms of conduct, or publicly displaying intimate body parts while present at the venue during the Events;
- 5.1.25. throwing items to the stage or into the space around it, in the direction of other Spectators, participants of the Events, security personnel and/or any other persons present at the venue and any adjacent territory;
- 5.1.26. using clothing items, including masks, to conceal the face, with the exception of cases specifically outlined by the Event Organizers, as well as using any other means of contrivance aimed at obstructing personal identification;
- 5.1.27. using devices that generate noise and can interfere with the playing or viewing of matches, excluding universally accepted devices intended for expressing support for football players;
- 5.1.28. bringing in, holding and/or using any other items prohibited hereunder;



5.1.29. broadcasting or recording with the use of transmitting devices, including mobile phones or other means with the use of lighting equipment, for gainful purposes. It is allowed to record video for personal non-gainful purposes without the use of lighting equipment, flashes, tripods or monopods;

5.1.30. using private wireless access points and 3G/4G routers, including using smartphones and tablets as WI-FI access points;

5.1.31. demonstrating discernible brands or trademarks of legal entities or individuals for advertising purposes;

5.1.32. selling goods or conducting any type of business on the territory of the venue and/or an adjacent territory;

5.1.33. soliciting donations in cash or in kind (including but not limited to: musicians or singers at the venue entrance or on venue premises, collectors of charitable donations, beggars);

5.1.34. selling items that are categorised as Prohibited Items under this Code of Conduct;

5.1.35. distributing or consuming narcotic or psychotropic substances, or any new potentially dangerous psychoactive substances or opiates;

5.1.36. being in a state of intoxication that is offensive to human dignity and public morals.

Consumption of alcohol is only possible according to Russian legislation in respect to age limits and other restrictions. Underage people shall not be offered alcohol. If alcohol is consumed by Spectators, they are requested to drink in moderation.

## **6. Rights of Spectators:**

### 6.1. The Spectators of the FIFA Fan Fest™ are entitled to:

6.1.1. take any free place at the territory of the FIFA Fan Fest™ excluding territory zones that require additional access rights (media compound, VIP zones, hospitality zones, stage, utility areas);

6.1.2. be at the venue during all working days of the event;

6.1.3. receive medical aid according to Russian legislation;

6.1.4. use the services of the accredited food and beverage sellers;

6.1.5. use the help of volunteers, persons in charge of law and order when having questions about location of entrances, exits, and evacuations.

## **7. Rights of Event Organizers**

7.1. Event Organizers are entitled to:

7.1.1. Refuse the entry to Spectators:

- under alcohol or drugs influence.;
- under 14 years of age without their parents;
- who were acquitted by an executory judgement and whose attendance at the official sport events is prohibited;
- who refuse to undergo the security screening;
- who refuse to leave the prohibited hereunder items outside the territory of the venue;
- in case if the Maximum capacity of the venue has been exceeded;

7.1.2. force Spectators out of the Fan Fest territory:

- in event of violating the rules of conduct prohibited hereunder;
- in event of identifying a person who was acquitted by an executory judgement and whose attendance at the official sport events is;
- in event of committing an administrative offence on the territory on the Fan Fest.